

How RUCKUS Analytics improves your guest experience and your network performance

Your guests demand flawless connectivity

94%

of business travelers agreed that well-performing Wi-Fi was “essential to their stay”¹

89%

of guests “decide where to lodge based on free, reliable Wi-Fi”²



“It’s not possible to satisfy guests if they don’t have a great Wi-Fi experience”³

But IT teams face a growing challenge...



The trend of exponential device and data use puts networks under immense strain

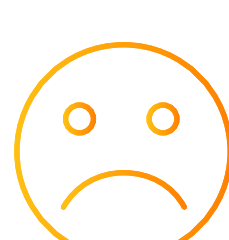


IT help desk is inundated with network connectivity issues



Current tools and dashboards cannot quickly identify and resolve problems

= IT spending way too much time troubleshooting



Guests unhappy because of network issues

+



Help desk struggles to meet service-level agreements (SLA)

+



IT unable to focus on strategic projects

RUCKUS Analytics is a game changer

RUCKUS Analytics is a cloud service for network intelligence and service assurance. Powered by machine learning and artificial intelligence, it accelerates troubleshooting and helps IT teams meet their network SLAs.

Leverage machine learning to analyse data

No more slow, manual analysis of overwhelming volumes of data.

Identify problematic network behavior before issues occur

Resolve issues before guests even notice.

Benefit from more efficient, less human resource intensive, network management

IT can focus on strategic projects now that they can exceed SLAs.

A powerful and intuitive UI

gives you a complete view of your network, from the big picture to the most granular detail, no matter the number of locations.



Enterprise network operators today have an unprecedented amount of network health and performance data. But harnessing that data for maximum benefit is an immense challenge and requires a modern cloud-supported, machine learning-powered analytics platform.

IDC Technology Spotlight

sponsored by CommScope, Network Visibility and Analytics: Gain Insights and Actionable Data from Your Network, December 2019

Learn more

Find out more about how RUCKUS Analytics can make life easier for your IT team and better for your guests.

[Download the RUCKUS Analytics eBrochure >](#)

[Download the IDC technology brief >](#)

[View the product walk-through video >](#)

[View the on-demand webinar >](#)

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¹ Forrester Research / Sabre, “Customer Experience in Hospitality” study.
² Hospitality Technology, “2018 Lodging Technology Study: Deconstructing Innovation”.
³ RUCKUS Hospitality customer quote.