#	Error Code	Example Error message	Cause	Potential Resolution-iPC Creator	Potential Resolution-by Scriba
1	E-EC-UP-00044	Supplier Part was not processed because it has existing official material content data	IPC Class 1,2,3,or 4 (if xml was created by Scriba, the subsection is AC) declarations cannot be processed if the part being reported has previously been reported with full material declaration (IPC Class 5 or 6, or Scriba IPC1752A-D: Homogeneous Material))	NA	IPC Class 1,2,3,or 4 declarations cannot be processed if the part being reported has previously been reported with full material declaration (IPC Class 5, IPC Class 6, IMDS or other material declaration formats). Please resubmit the information using the IPC1752A (in Scriba, subsections: D-homogeneous material) forms to declare the full material content for the part.
2	E-CORE-UOM-00004	Conversions data for unit unknown/each does not exist. Please contact administrator.	UoM field not selected on Product/Homogeneous Material tab for declared substances.	NA	On Product tab and Homogeneous Material tab, please select units of measure for all entered weight values. The xml file will be rejected if the product information on Product tab and substance information on Homogeneous Material tab is not fully completed.
3	E-EC- UP-00191	At least One class must be selected.	For IPC v2 file, this error comes when no class is selected.	NA	At least one Class (Subsection: A, C, D, AD) should be selected.

For full material declaration, A and D should be selected. Other selections must be get approval from ARRIS in advance . |
4	E-EC-UP-00003	Error parsing IPC Form file. Please validate the file.	A non MCD file is uploaded.	The IPC file provided cannot be processed by the system. Please verify the file is a valid submission and resubmit. If the submitted xml file is corrupt, please recreate the xml file using the latest IPC Creator tool.	The IPC file provided cannot be processed by the system. Please verify the file is a valid submission and resubmit. If the submitted xml file is corrupt, please recreate the xml file using the Scriba tool.
5	E-EC-UP-00006	The weight for the Supplier Part SMBJ64AB can not be blank.	Total part weight not provided.	Provide the Total Part Weight and all other required fields on the form and resubmit. Run error check before declaration generation.	Provide the Total Part Weight and all other required fields on the form and resubmit.
6	E-EC-UP-00007	Deviation 151.0000000 % in computed weight with respect to reported measured weight is greater than configured value * % for part 66-3069-10	Homogeneous weight more than total part weight.	The mass of all Homogeneous Materials declared must match exactly with the reported mass of the part from Product tab . Any mass deviation >10% will be rejected by system. Please review the mass information reported on Supplier Part Section, Supplier Subpart section and Material section and provide the correct data.	The mass of all Homogeneous Materials declared must match with the reported mass of the part from Product tab . Any mass deviation > 10% will be rejected by system. Please review the mass information reported on Product tab, Homogeneous Material tab and provide the correct data.
7	E-EC-UP-00008	Total Substance Percentage for Material PB exceeded 100%.	Substance weight more than material weight.	The total mass of all substances within a Homogeneous Material exceeds 100% for the Homogeneous Material. Please review the "% of Material " information reported on Substance section and provide the correct data. Please run error check before declaration generation.	The total mass of all substances within a Homogeneous Material exceeds the mass reported for the Homogeneous Material. Please review the mass information reported on Product tab, Homogeneous Material tab and provide the correct data.
8	E-EC-UP-00009	E-EC-UP-00009: The substance weight and PPM cannot be both blank for the jig line with material <- PB > and substance <- LEAD HYDROCARBONATE>.	Both PPM and weight columns are blank for a substance.	In IPC Creator, the "% of Material " information reported on Substance section could not be blank. Please run error check before declaration generation.	In IPC 1752A form, for any substances reported in the material content for the part, provide either weight or PPM value. Please update the values on Homogeneous Material Tab to provide all required information.

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9	E-EC-UP-00010	The CAS for <PB LEAD AND LEAD COMPOUNDS - PVC CABLES AND WIRES> cannot be blank.	CAS is blank for a substance.	CAS# can not be blank for a substance on Substance section. Please run error check before declaration generation.	For any substances reported in the material content for the part, provide the CAS Number. Forms submitted with a blank CAS Number value will be rejected by the system. Please update the values on Homogeneous Matrerial Tab to provide all required information. For substances where the CAS# is not known or exact formulation is considered proprietary, substance name must be "MISC., NOT TO DECLARE" AND the CAS# must be "SYSTEM".
10	E-EC-UP-00011	CAS number with semicolon 422-78-6;135401-87-5 is not accepted by the system.	If CAS number is mentioned with a semi-colon and property is not set casAllowSemicolon	A valid CAS# for any substances must be entered in Material Section. For substances where the CAS# is not known or exact formulation is considered proprietary, substance name must be "MISC., NOT TO DECLARE" AND the CAS# must be "SYSTEM". If supplier confirms the provided CAS# is valid, please contact ARRIS EDM team firstly before submit xml file. ARRIS EDM or PS&C team will add this new CAS# into WPA system.	A valid CAS# for any substances must be entered in Homogeneous Material Tab. For substances where the CAS# is not known or exact formulation is considered proprietary, substance name must be "MISC., NOT TO DECLARE" AND the CAS# must be "SYSTEM". If supplier confirms the provided CAS# is valid, please contact ARRIS EDM team, ARRIS EDM or PS&C team will add this new CAS# into WPA system.
11	E-EC-UP-00012	The CAS number 456789CAS for H1 LEAD is not found in the database.	Invalid CAS number for a substance.	A valid CAS# for any substances must be entered in Material Section. For substances where the CAS# is not known or exact formulation is considered proprietary, substance name must be "MISC., NOT TO DECLARE" AND the CAS# must be "SYSTEM". If supplier confirms the provided CAS# is valid, please contact ARRIS EDM team firstly before submit xml file. ARRIS EDM or PS&C team will add this new CAS# into WPA system.	For any substances reported in the material content for the part, provide a valid CAS Number. For substances where the CAS# is not known or exact formulation is considered proprietary, substance name must be "MISC., NOT TO DECLARE" AND the CAS# must be "SYSTEM". If supplier confirms the provided CAS# is valid, please contact ARRIS EDM team, ARRIS EDM or PS&C team will add this new CAS# into WPA system.
12	E-EC-UP-00016	The Material Weight cannot be blank for ?.	Material weight is blank.	The Material Weight of all Homongeneous Materials must be provided on Material section. Please update the values on this tab to provide all required information. Please run error check before declaration generation.	The Material Weight of all Homongeneous Materials must be provided on Homogeneous Material tab. Please update the values on this tab to provide all required information.
13	E-EC-UP-00019	Deviation cannot be calculated and validated because there is no Measured Mass.	Part mass is not provided. But Material mass and substance mass is provided.	Provide Part mass on Supplier Part Section. Please run error check before declaration generation.	Provide Part mass on Product tab.
14	E-EC-UP-00020	The field Declaration Type is required.	For IPC1752A file, this error comes when no Subsection is selected.	NA	For a full material declaration, A & D should be selected. Other selection should be get approval in advance from ARRIS.
15	E-EC-UP-00020	The field Declaration Type is required.	Declaration Type is missing	NA	Provide the declaration type: Select "Request/Reply" in Form Type field.

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16	E-EC-UP-00020	The field Supplier Company Name is required.	Supplier Company Name not provided	Provide Supplier company name and all other required fields on the form and resubmit. Note: If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.	Provide Supplier company name and all other required fields on the form and resubmit. Note: If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.
17	E-EC-UP-00020	The field Response Date is required.	Response Date not provided	Provide response data and all other required fields on the form and resubmit.	Provide response data and all other required fields on the form and resubmit.
18	E-EC-UP-00020	The field Company Part Number is required.	Company Part Number not provided	Provide ARRIS Part number in Product section under ARRIS Item# field. Note: If the request was generated for the supplier, please import the part number specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.	Provide Company Part number in Product tab under Requester Item Number field. Note: If the request was generated for the supplier, please use the part number specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.
19	E-EC-UP-00021	Form rejected as Supplier has not accepted.	"Supplier Accepted" not selected.	Please select "Supplier Acceptance = Accepted" on Legal Statement. The system will reject IPC submissions that are not accepted by the supplier. Please run error check before decaration generation.	Please select "Supplier Acceptance = Accepted" on IPC Declaration tab. The system will reject IPC submissions that are not accepted by the supplier.
20	E-EC-UP-00022	The Mfg Item Number in the Supplier Information section cannot be blank.	Blank Supplier part number.	Provide the Mfr Item Number and all other required fields on on Supplier Part section and resubmit. Note: If the request was generated for the supplier, please use the part number specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.	Provide the Mfr Item Number and all other required fields on on Product tab and resubmit. Note: If the request was generated for the supplier, please use the part number specified in the original request file (xml header). Do not try to modify this information since any mismatch will be rejected by WPA system.
21	E-EC-UP-00023	The Company Part INVALID_CPN_1000 does not exist in the database.	The system is configured to require the Item Number reported on the IPC form to exist prior to acceptance.	The system is configured to require IPC submissions to have Item Numbers that already exist. If an IPC request was generated for the supplier, please use the Item Number information from the original request (xml header). If the part number in the request is invalid and the valid part number is not in the requested part list, please contact the ARRIS EDM or requestor to provide the required information. Then a new request will be sent to supplier.	The system is configured to require IPC submissions to have Item Numbers that already exist. If an IPC request was generated for the supplier, please use the Item Number information from the original request (xml header). If the part number in the request is invalid and the valid part number is not in the requested part list, please contact the ARRIS EDM or requestor to provide the required information.

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22	E-EC-UP-00035	Supplier with Name B and Supplier ID VISTEON does not exist in the database. Please contact administrator.	Supplier identification (Supplier Name and Supplier ID) does not match the information in the system.	Company Name and/or Company ID provided in the xml file do not match the information in the system. If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify it since the Supplier Name and Supplier ID should be 100% match with ARRIS system. If an IPC request is not available, please contact ARRIS EDM or requestor to provide the required information.	Company Name and/or Company Unique ID provided in the xml file do not match the information in the system. If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify it since the Supplier Name and Supplier ID should be 100% match with ARRIS system. If an IPC request is not available, please contact ARRIS EDM or requestor to provide the required information. The "Requester Information - My Supplier ID" value is used for Supplier ID if it is populated. If no value is in "My supplier ID", the "Supplier Information - Company Unique ID" is used for Supplier ID.
23	E-EC-UP-00036	No Part Source exists for Company Part 0611040G07 and Supplier Part 16136A013KBTB for Supplier B	The system is configured to require the Company Part Number and Supplier Part Number to be related before accepting an IPC file. A blank Company Part Number could also result in this error.	The system is configured to require IPC submissions to have Item Numbers and Mfr Item Numbers that already exist. If an IPC request was generated for the supplier, please use the Item Number and Mfr Item Number information from the original request (xml header). Do not try to modify it since ARRIS part number and Supplier part number should be 100% match with ARRIS system . If an IPC request is not available, please contact ARRIS EDM or requestor to provide the required information.	The system is configured to require IPC submissions to have Item Numbers and Mfr Item Numbers that already exist. If an IPC request was generated for the supplier, please use the Item Number and Mfr Item Number information from the original request (xml header). Do not try to modify it since the requester part number and Supplier part number should be 100% match with ARRIS system . If an IPC request is not available, please contact ARRIS EDM or requestor to provide the required information.
24	E-EC-UP-00046	Supplier ID VISTEON already exists in the database. Please contact administrator.	Supplier with mentioned ID is already in DB	Check the Company ID and the Company name. If those information is different than present in the xml header, please contact ARRIS EDM team or requestor. If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify it since the Supplier Name and Supplier ID should be 100% match with ARRIS system.	Check the Supplier ID in the DB and note the Supplier name. Change the Supplier name in the IPC file corresponding to Supplier ID. If Supplier is different than present in DB, then correct the Supplier ID in the xml file for the Supplier and Upload again. If an IPC request was generated for the supplier, please use the Supplier Name and Supplier ID values specified in the original request file (xml header). Do not try to modify it since the Supplier Name and Supplier ID should be 100% match with ARRIS system.
25	E-EC-UP-00171	Duplicate Substance(s) cannot be contained in one Material. Material: HM1 contains Substance (CAS Number: 7440-57-5, Description: AU) more than once.	For Class D file, Same substance is present multiple times in a material.	In Material section, remove the dublicate substance present in the material and upload the file again.	In Homogeneous Material tab, remove the dublicate substance present in the material and upload the file again.
26	E-EC-UP-00173	Unknown error	Character length exceeds configured values for the Input fields.	Reduce large strings(Character Length) in the Material section. This might happen for the Homogeneous material name and Description of Use. The top limit for Character length is 250 characters.	Reduce large strings(Character Length) in the Homogeneous Material Tab. This might happen for the Homogeneous material name, Revision and Description of Use. The top limit for Character length is 250 characters.

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27	E-EC-UP-00190	When Class D is selected, Homogeneous Material cannot be blank.	For Class D file, this error comes when: Homogeneous Material name is not provided. But Substance Category, Substance and Cas Number are provided.	NA	Provide the Homogeneous Material name in Homogeneous Material tab. If it is not provided then form will be rejected by the system.
28	E-EC-UP-00029	Homogeneous Material column must be filled in if Item/Subitem Name column has value on page 3.	No Homogeneous Material name given on Homogeneous Material Tab.	Provide homogeneous Material name on Material Section.	Provide homogeneous Material name on Homogeneous Material Tab.
29	E-EC-UP-00090	At least one exemption must be declared for the selected RoHS Declaration "Item does not contain ROHS restricted substances per the definition above except for selected exemptions".	No exemption selected for ROHS declaration 4.	NA	If the RoHS Declaration on "1752 Query/Reply" tab selected is :"Product(s) meets EU RoHS requirements by application of the selected exemption(s)", then at least one exemption has to be selected on the same tab.
30	E-EC-UP-00091	Item is obsolete.	ROHS declaration 5 on"1752 Query/Reply" tab is selected.	NA	Do not do anything on "1752 Query/Reply" tab unless approved in advance from ARRIS. If the RoHS Declaration on "1752 Query/Reply" tab selected is :"Product(s) is obsolete", the IPC file will not be loaded into the system. Please contact ARRIS EDM or requestor to identify if there is another part that is being supplied and should be tracked in the system. If this item is confimed as obsoleted, no IPC data is needed, this request will be CANCELLED.
31	E-EC-UP-00092	Item is unknown.	ROHS declaration 6 "1752 Query/Reply" tab is selected.	NA	Do not do anything on "1752 Query/Reply" tab unless get approval in advance from ARRIS. If the RoHS Declaration on "1752 Query/Reply" tab selected is :"Product(s) is unknown" the IPC file will not be loaded into the system. Please contact the ARRIS EDM or requestor to clarify the information being requested.
32	E-EC-UP-00181	More than one statement are declared as TRUE for EU RoHS Query/Reply.	For Class A file, this error comes when: more than one declaration statements are answered true for RoHS	NA	For RoHS, only one statement should be answered as TRUE in "1752 Query/Reply" tab Query Lists.
33	E-EC-UP-00187	When Class A is selected, both RoHS and REACH Declarations cannot be blank	In Class A file, no specification declaration is selected.	NA	Both RoHS and REACH declaration tab should be filled out at on "1752 Query/Reply" tab

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